The conference was opened by the Minister for Multicultural Affairs, the Honourable John Hargreaves with various guest speakers from the community and emergency services, sharing information about their previous experience of and the various organisational roles in emergency management. The importance of continuing the vital work of developing relationships and actively involving and partnering with CALD communities and organisations, was a message that resonated throughout the day.

Group discussions explored 5 key areas:

- Building partnerships with multicultural organisations; improving relationships
- Building cultural capabilities in emergency services; what can the services be doing?
- Engaging newly arrived communities; challenges and opportunities
- Engaging faith communities; challenges and opportunities
- Developing effective diversity communication and information resources; are they accessible?

A summary will be developed by ACT Emergency Services Agency’s CALD Liaison Officer to further future initiatives for the ACT.

This activity was undertaken by ACT’s Jurisdictional Community Partnership project, a component of AGD’s Inclusive Emergency Management with Culturally and Linguistically Diverse Communities Program.

Further information regarding this program can be provided by contacting AGD’s CALD Project Officer on (03) 5421 5295